

October 14, 2008

Advisor (QoS)
Telecom Regulatory Authority of India,
Mahanagar Door Sanchar Bhawan,
Jawaharlal Nehru Marg,
New Delhi-110002

Sub: Half Yearly report for the period ending 30th September, 2008

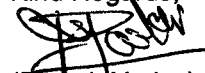
Dear Sir,

Kindly find the below the half yearly report of the Appellate Authority of M/s. Tata Communications Internet Services Limited, a Category-A ISP, as per the details required under the regulation.

Service Area	No. Of Appeals Registered with Appellate Authority	No. Of Appeals disposed off by Appellate Authority	No. Of Appeals Pending
Mumbai	425	418	7
Rest of Maharashtra & Goa (excluding Mumbai)	336	334	2
Delhi-NCR, Punjab & Rajasthan	465	460	5
West Bengal & Uttar Pradesh	137	135	2
Gujarat & MP	191	191	NII
Andhra Pradesh	160	155	5
Karnataka	439	397	7
kerala	58	58	NII
Tamil Nadu	340	335	5

A copy of the report is also being sent to the Licensor i.e. DoT, Tata Communications Internet Services Limited and the same would also be placed on the website of Tata Communications Internet Services Limited.

Kind Regards,



(Paresh)Yadav

Appellate Authority

Tata Communications Internet Services Limited

Email ID – appellate.authority@tatacommunications.com

Address – 2nd Floor, DGP House, 88C, Old Prabhadevi Road, Prabhadevi, Mumbai 400025

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CC: 1. Director (DS-11), Sanchar Bhawan, 20, Ashoka Road, New Delhi